

3rd November, 2016

Dear Mr. Shyamalan,

After suffering the discomfort and inconvenience for many years my wife finally persuaded me that I should seek medical advice about the problem I was having with my left hand; my little finger was impossible to straighten and an ugly and painful lump had formed on my palm at the base of the finger.

I was advised by my doctor that I should seek the advice of a specialist orthopaedic consultant and an appointment was duly made with yourself.

After taking just a brief glance at my deformed finger you declared that I obviously had Viking ancestry and diagnosed my problem has Dupuytren's Disease, a condition I had never heard of but apparently quite common in areas where the Nordic raiders had once settled.

After explaining the nature of my condition you outlined the various treatments available to me and after discussing the probable outcomes I elected to undergo a procedure involving Xiaflex injections followed just a couple of days later by a physical straightening of the finger, after receiving two further hand numbing injections.

I was a little nervous to say the least when I attended for the "straightening" procedure but was totally amazed when just a few moments after the numbing injections were administered you very skillfully manipulated the offending finger, which after making a brief popping sound you pronounced to be fixed. I never felt a thing and my finger looked normal again for the first time in many years.

It's been less than a month since my original consultation and I am thrilled with the outcome; as my wife has pointed out, I should have done it years ago.

I would like to thank you and your staff for the excellent care and treatment I received, even though my family still complain that my piano playing hasn't really improved that much!

Yours faithfully,

